

## **Potential harms resulting from patient–clinician real-time clinical encounters using video-based telehealth: a making healthcare safer rapid evidence review.**

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Rosen MA, Stewart CM, Kharrazi H, et al. Potential harms resulting from patient–clinician real-time clinical encounters using video-based telehealth: a making healthcare safer rapid evidence review. J Patient Safety Risk Manag. 2024;29(4):178-188. doi:10.1177/25160435241269665.

<https://psnet.ahrq.gov/issue/potential-harms-resulting-patient-clinician-real-time-clinical-encounters-using-video-based>

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The number of [telehealth](#) visits increased exponentially at the start of the [COVID-19](#) pandemic, necessitating research into their [safety](#) and effectiveness. This rapid review identified 23 studies on the safety of telehealth visits in a diverse array of settings and [specialties](#). Most studies reported rates of adverse events for telehealth visits that were similar to in-person visits. None of the studies included interventions to improve patient safety, but the authors note that interventions implemented during the COVID-19 pandemic may not yet have been published.