

From reporting to improving: how root cause analysis in teams shape patient safety culture.

October 30, 2024

Tsamasiotis C, Fiard G, Bouzat P, et al. From reporting to improving: how root cause analysis in teams shape patient safety culture. Risk Manag Healthc Policy. 2024;17:1847-1858. doi:10.2147/rmhp.s466852. <https://psnet.ahrq.gov/issue/reporting-improving-how-root-cause-analysis-teams-shape-patient-safety-culture>

[Morbidity and Mortality Conferences](#) (MMCs) and [Experience Feedback Committees](#) (EFCs) are two strategies to support individual and organizational learning from adverse events. This study, conducted at one French hospital, examined whether MMCs and EFCs improve patient [safety culture](#) among healthcare professionals. Findings suggest that participation in MMCs and EFCs improves certain aspects of safety culture (error response, organizational learning), but systemic challenges, such as staffing and leadership support, hinder widespread improvements.