

Implementation of a high-reliability organization framework in a large integrated health care system: a pre-post quasi-experimental quality improvement project.

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<https://psnet.ahrq.gov/issue/implementation-high-reliability-organization-framework-large-integrated-health-care-system>

In 2019, the VA [implemented](#) a system-wide quality improvement initiative to become a [high reliability organization](#). This study identified improvements in patient [safety culture](#) scores (particularly risk identification, just culture, and error transparency) and increased event reporting behavior in the 2 years after implementation.