

## **Why is learning from patient safety incidents (still) so hard? A sociocultural perspective on learning from incidents in healthcare organizations.**

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Rowland P, Lan MF, Wan C, et al. Why is learning from patient safety incidents (still) so hard? A sociocultural perspective on learning from incidents in healthcare organizations. J Health Organ Manag. 2025;Epub Jan 15. doi:10.1108/jhom-08-2024-0334.

<https://psnet.ahrq.gov/issue/why-learning-patient-safety-incidents-still-so-hard-sociocultural-perspective-learning>

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Patient safety event reports and investigations offer unique opportunities for individual and organizational [learning](#). In this study, researchers interviewed staff and physicians at one Canadian hospital about their experiences with incident investigations and follow-up processes. Participants noted that issues such as privacy policies and a focus on severe outcomes can hamper learning opportunities.