

Adverse events involving telehealth in the Veterans Health Administration.

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Mills PD, Tomolo A, Yackel EE. Adverse events involving telehealth in the Veterans Health Administration. Jt Comm J Qual Patient Saf. 2024;Epub Dec 20. doi:10.1016/j.jcjq.2024.12.002.

<https://psnet.ahrq.gov/issue/adverse-events-involving-telehealth-veterans-health-administration>

Health care is increasingly being provided remotely through telephone, video calls, and [remote monitoring](#). Information on the prevalence and characterization of [adverse events](#) associated with telehealth is paramount to improving safety. This study analyzed 145 safety incidents related to telehealth at the VHA. The largest category was delays in care, and 90% of incidents resulted in no harm. Just over one-third were associated with the telehealth [platform](#) itself.